



Welcome to Halls Elementary School

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Frequently Asked Questions

2025-2026

Parent Student Handbook and other important HES Information

Please refer to the complete Parent Student Handbook on our website: www.knoxschools.org/hallses

School and County Information www.knoxschools.org

Knox County website, includes a wealth of information including but not limited to:

Important Dates

Upcoming Events

Parent Portal Help Link

Lunch Menus/Prices

Bus Stop Information

Late Bus Information

Bus Transportation Information- www.knoxschools.org/transportation

- ★ Please visit Knox county website for updated and important information on bus schedules, bus stop locator, request stop forms and much more

Aspen Parent Portal www.knoxschools.org/aspeninfo

Aspen Family Portal is your online access point for important student information and teacher communication. This secure site provides an easy way to view student academic information including: Grades, Upcoming assignments, Attendance, Progress reports/report cards, state testing scores. Family Portal also allows you to email teachers and set automatic email notifications if a grade falls below a specific threshold.

- ★ **Activate Your Aspen:**
Every Tuesday the KCS IT Helpdesk sends an email to ALL parents who have a valid email listed at their child's school and who do not already have an Aspen Family Portal login. That email contains a link to register for Aspen Family Portal and directions for creating your own login. If your child has been pre-registered, you should start receiving emails in early July.
- ★ For Help with login (forget username or password) please contact the Helpdesk by placing an IncidentIQ ticket. www.knoxschools.org/aspeninfo

ParentSquare <https://www.knoxschools.org/parentsquare>

****This is our primary platform for communication between home and school. All families must register for ParentSquare****

HES will be using ParentSquare to communicate with parents. ParentSquare provides a simple and safe way for everyone at school to connect. With ParentSquare you'll be able to, receive all district, school and classroom communication via email, text, or app, view the school and classroom calendar and RSVP for events, easily sign up to volunteer and/or bring items • Securely receive report cards, IEPs and other important student documents.

- ★ **Activate your Parent Square Account:** You will soon receive an invitation email or text to join ParentSquare. Please click the link to activate your account. It takes less than a minute. You can use ParentSquare on any device. You can download the free mobile app for iOS or Android or use the desktop version at www.parentsquare.com.

Breakfast & Lunch - <https://www.knoxschools.org/Page/2045>

Linq Connect -The KCS Nutrition Department will use a new online payment system for school meals, and for parents to apply for Free / Reduced-price Meals.

New Lunch Prices for 2025-2026 school year.

Elementary Students: Breakfast \$2.25, Lunch \$3.25

Knox County Schools Nutrition Department accepts online payments through linqconnect.com. Money may also be added to the students account via cash/check sent in with the student.

- ★ **Register:** Create an account at <https://linqconnect.com> and selecting Register
- ★ **Verify your Account:** Verify your account by clicking on the email verification link sent to your email address.
- ★ **Sign In:** Now you can sign in at <https://linqconnect.com> using your email and password.

We are slowly moving away from paper applications for Free & Reduced. We will offer a limited number of paper applications in order to offer more efficient and speedier application processing. To apply, go to linqconnect.com.

Givebacks - <https://www.givebacks.com/join/halles>

Givebacks is an easy, safe and **Fee Free** way to pay for your children's fees and to help raise money for the school by using a shop to give. Pay for your child's school field trips, device insurance, school fees and more from your own home. Givebacks accepts credit cards and EChecks. This is the preferred method of payment as we are trying to move away from cash and checks.

- ★ **To Do:** Go to the website above, set up your account and add our school to your cause.
- ★ **Download App** -Scan QR Code on the right side of the page
- ★ **Pay your School Fees**, \$25 per student fee & Device Insurance \$20 (optional).



Student Devices www.knoxschools.org/chromebooks

In May of 2020, the Board of Education approved a 1:1 plan that will make a Chromebook computer available to every KCS student in Grades K-12.

- **To Do: REQUIRED** - A device agreement is required. The agreement will be completed online. You will need your child's school number (called local identifier in Aspen family portal or called student id in Parent Square). Put an "s" in front of your student's number.
- **To Do: OPTIONAL** - Device Insurance is available for \$20 per student. This is not required but is recommended. Device insurance can be paid using Givebacks.

After School Care

Boys and Girls Club	865-232-1218	Little People PreSchool	865-688-7806
Central Baptist	865-688-3031	Nana's Preschool	865-922-5272
Family Taekwondo	865-688-5520	New Fellowship	865- 688-1073
La Petite	865-938-2350	YMCA (on-site)	865-360-8853